

ToC developed upon evaluating a completed project, or a phase of work

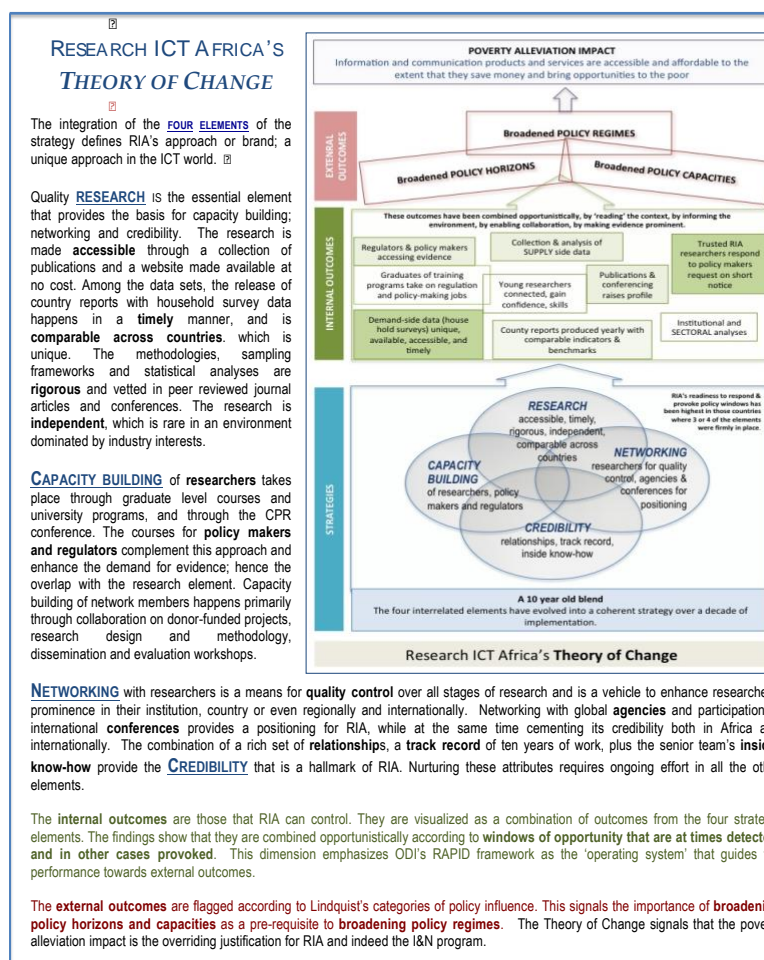
Strengths:

- Produced by the evaluators in consultation with the research team
- There are annotations about *how* change happened [small black font]
- Includes a visual and a narrative summary

Weaknesses:

- Assumptions were not included in a conventional causal chain

Versions of the ToC appeared in: RIA (2015). [RIA @ Work](#) (p.9) and in [RIA \(2014\). How ordinary people got connected.](#) (p39)



Excerpt from **RESEARCH ICT AFRICA EVALUATION REPORT**, DEO-2 team April, 2014