

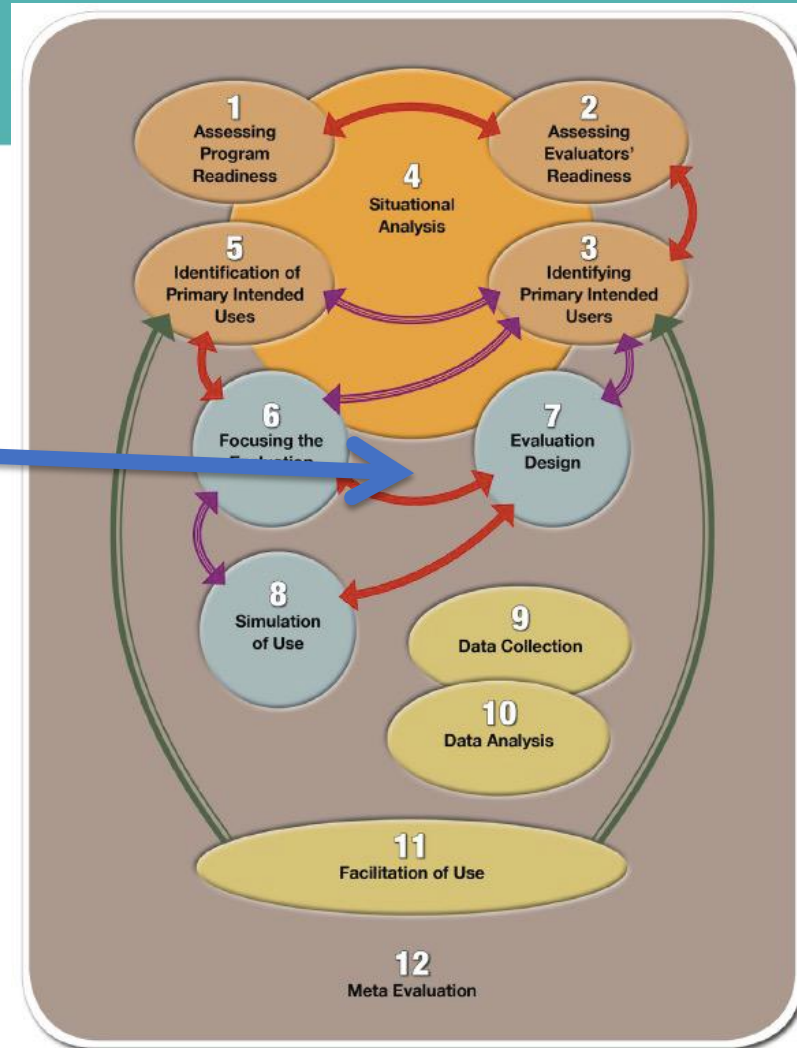
## Module 4. MEL design

Content:

1. Recap: where are we in the process?
2. Data collection – selecting methods
3. Simulation of use – an optional step
4. Developmental evaluation – design considerations
5. Planning for data collection

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# 1. Recap: evaluation design





## 2.Data collection: selection methods (1/6)

- To answer the KEQs, what data do you need?
- How much evidence already exists (documents, people's experience) and what needs to be collected?
- What methods can you use to collect this data?

## 2.Data collection: selection methods (2/6)

1. There is no magic key to tell you the most appropriate method to answer your KEQ.
2. All methods have limitations, so try using a combination of methods.
3. Each type of question suits specific approaches/methods – so let them guide you. Other factors to consider: time, cost, resources, knowledge.
4. Primary users should be the one to determine what constitutes credible evidence. The primary user should feel comfortable with the selected methods and the collected data.

Adapted from Dart, 2007.

## 2.Data collection: selection methods (3/6)

### COMPATIBILITY BETWEEN METHODS AND QUESTION CATEGORIES

**Impact:** Contribution Analysis / Data trawl & expert panel / GEM.

**Outcomes:** OM / MSC / GEM.

**Approach/Model:** Comparative studies of different approaches.

**Process:** Evaluation study: interview process, focus groups.

**Quality:** Audit against standards, peer review.

**Cost-effectiveness:** Economic modeling

Adapted from Dart, 2007.

## 2.Data collection: selection methods (4/6)

**Contribution Analysis:** Seeks for data to show evidence between a given activity and an outcome in order to show change trends that have resulted from an intervention. Does not intend to show linear causality.

**Data Trawl:** Data search and analysis from disperse literature in order to identify relationships between activities and outcomes.

**GEM (Gender Evaluation Methodology):** Links gender and outcomes through relevant indicators.

## 2.Data collection: selection methods (5/6)

- **Outcome Mapping**: Focuses on mid-term outcomes, suggesting that in the best case scenario these outcomes will lead to long-term impact in a non-linear way.
- **Most Significant Change**: Seeks to identify most significant changes based on participants' stories.
- **Expert panels**: Group of experts is invited to comment and analyze outcomes and how they relate to possible impacts.



## 2.Data collection: selection methods (6/6)

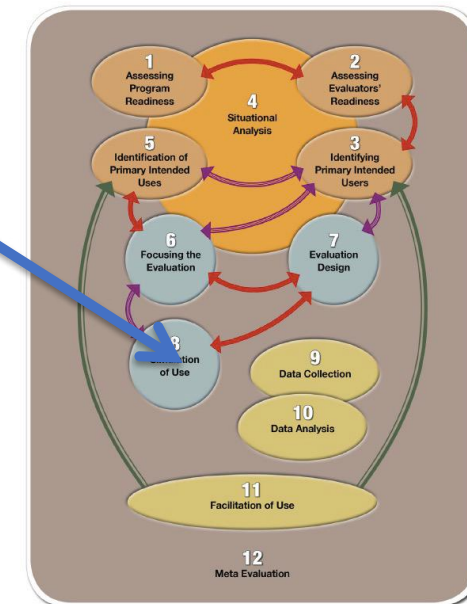
- **Comparative studies of different approaches:** Self-explanatory.
- **Interview process:** Interviews on how participants experienced the process of the project subject of the evaluation.
- **Focus Groups:** Self-explanatory.
- **Audit against standards:** This might refer to a comparative analysis against specific standards.
- **Peer reviews:** Self-explanatory.
- **Economic Modeling:** Requires expertise, eg econometrics

## 2.Data collection: Summary

- Will you be able to use the data – now that you have selected the questions, method according to the USE identified?
- Who will do the data collection? How will you sample? Who will manage and analyze the data?
- How will primary users be involved - IN ALL OF THE ABOVE?

### 3. Simulation of use: an optional step

- When there are doubts among PIUs about the usefulness of a KEQ, then it is timely to reflect on whether it truly informs the relevant evaluation USE
- The simulation step means fabricating probable findings to confirm and forecast whether they will be useful
- When there is a high degree of certainty over the probable findings, the KEQ may need revising (to avoid wasting time collecting evidence for which we have a high degree of confidence; ie the process will not be useful)



## 4a. Developmental evaluation – design considerations

- For those evaluations uses that are developmental, there is a variation in the steps of UFE
- Developmental uses are relevant to track an ongoing development (an innovation or experimental process; adapting principles from elsewhere to a new context; exploring real-time solutions to a sudden major change; measuring the impact or scalable innovations; or major systems change and cross-scale challenges (Patton, 2011))

## 4b. Developmental evaluation – design considerations

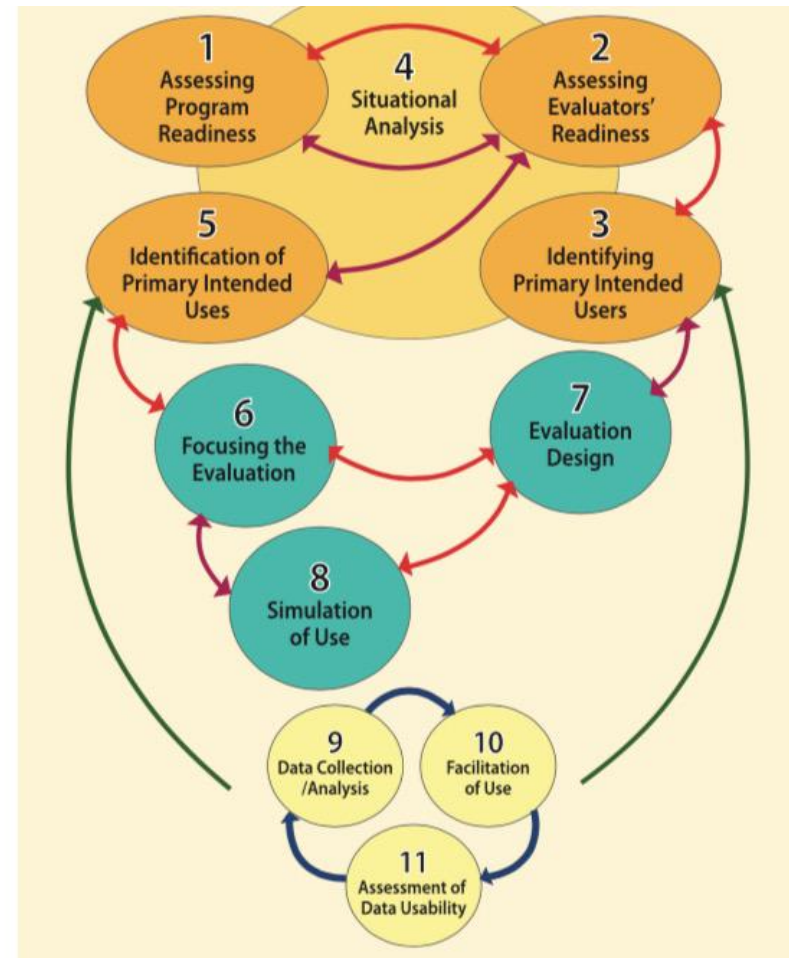
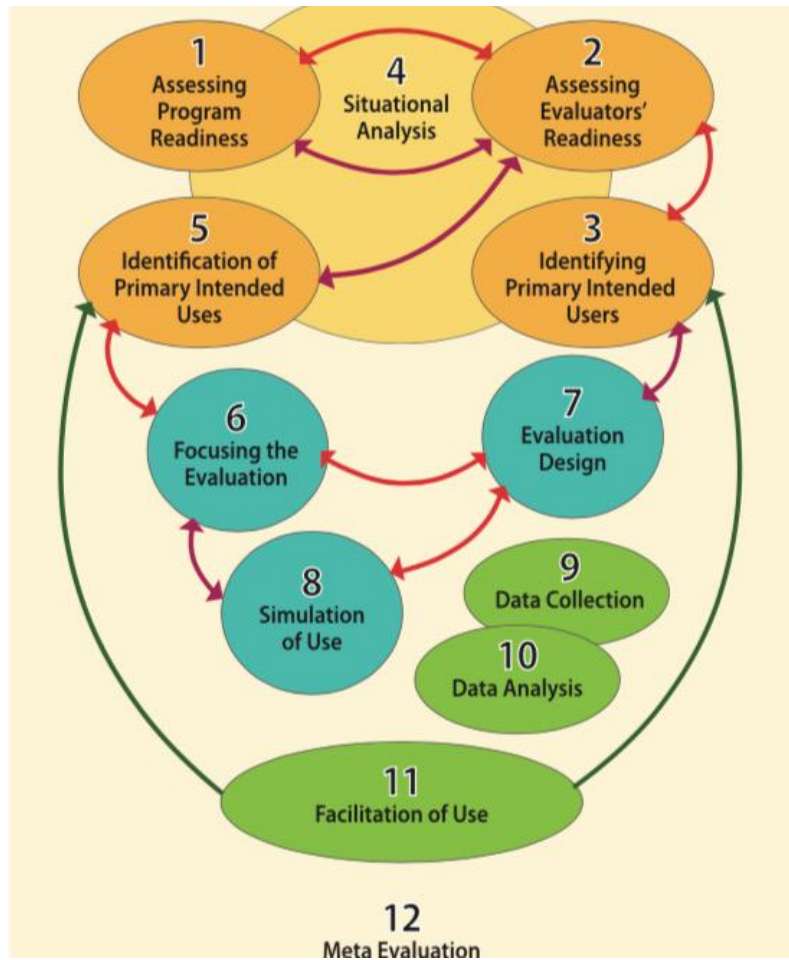
- Supports continuous progress and rapid response to **complex situations** with **multiple variables**.
- The evaluator is often an **integral member** of the program design team.
- Does not replace other forms of evaluation, rather is seems best suited for **initiatives that are at an initial stage of development or undergoing significant change**, and can benefit from careful tracking. (McConnell Foundation, 2006)

## Traditional (conventional) Vs Developmental Evaluation

- Render definitive judgment of success or failure
- Measure success against predetermined goals
- Position the evaluator outside the assure independence and objectivity
- Design the evaluation based on linear cause-and-effect logic models
- Aim to produce generalizable findings across time and space
- Accountability focused on and directed to external authorities, stakeholders and funders
- Accountability to control and locate responsibility
- Evaluator determines the design based on the evaluator's perspective about what is important. The evaluator controls the evaluation
- Evaluation results in opinion of success or failure, which creates anxiety in those evaluated

- Provide feedback, generate learnings, support changes in direction
- Develop new measures and monitoring mechanisms as goals emerge and evolve
- Position evaluation as an internal, team functions integrated into action and ongoing interpretive processes
- Design evaluation to capture systems dynamics, interdependencies, models and emergent interconnections
- Aim to produce context-specific understandings to inform ongoing innovations
- Accountability centred on the innovators' deep sense of fundamental values and commitment
- Learning to respond to lack of control and stay in touch with what's unfolding and thereby respond strategically
- Evaluator collaborates with those engaged in the change effort to design an evaluation process that matches philosophically with an organization's principles and objectives
- Evaluation support ongoing learning

## UFE Vs UF Developmental Evaluation (UFDE)



## 5.Planning for data collection

Based on the MEL design matrix, the evaluation plan includes details on:

- data collection methods
- ethical protocol
- sources of information (individuals, groups, documents, etc.)
- data collection timing and frequency
- dates and locations
- data storage
- persons responsible, and
- budget



## Resources

- Dart, J. 2007. “Key evaluation questions”. Presentation at the Evaluation in Practice Workshop. Kuala Lumpur, December.
- McConnell Foundation. (2006) *Sustaining social innovation: Developmental evaluation*. Montreal.
- Norman, C. & Navas, J. (2014). *Exploring developmental evaluation: Reflections on two case studies*. Prepared for IDRC.
- Quinn Patton, M. (2011). *Developmental Evaluation: Applying complexity concepts to enhance innovation and use*. Gilford Press: pp. 308-313)
- Utilization-focused evaluation: A primer for evaluators (2013) – (English, French & Spanish)  
<https://evaluationandcommunicationinpractice.net/featured-publications/>
- Webinar: Utilization-focused evaluation – Steps 4 through 8 (2014) 29.06 min.  
<https://evaluationandcommunicationinpractice.net/knowledgebase/utilization-focused-evaluation-steps-4-through-8/>